

ZEN SPACE® – YOUR MOMENT

PREMIUM RELAXATION PODS FOR MODERN HOTELS



Zen Space
YOUR MOMENT



THE HOTEL PROBLEM – CHALLENGES THAT WE ARE HERE TO FIX:

The Hotel Challenge - Guest Experience Gap



Travel fatigue, jet lag, and stress reduce guest satisfaction



Guests arrive tired but hotels lack instant recovery solutions



Spa access is limited (time, availability, price, logistics). There is increasing demand for on-demand, private wellness experiences



Studies show that just 10 minutes of daily calm reduces stress levels and improves mental and physical well-being. Supporting scientific evidence is detailed in Annex (slide 16).

Today's guest expects wellness on demand and will always value a unique experience



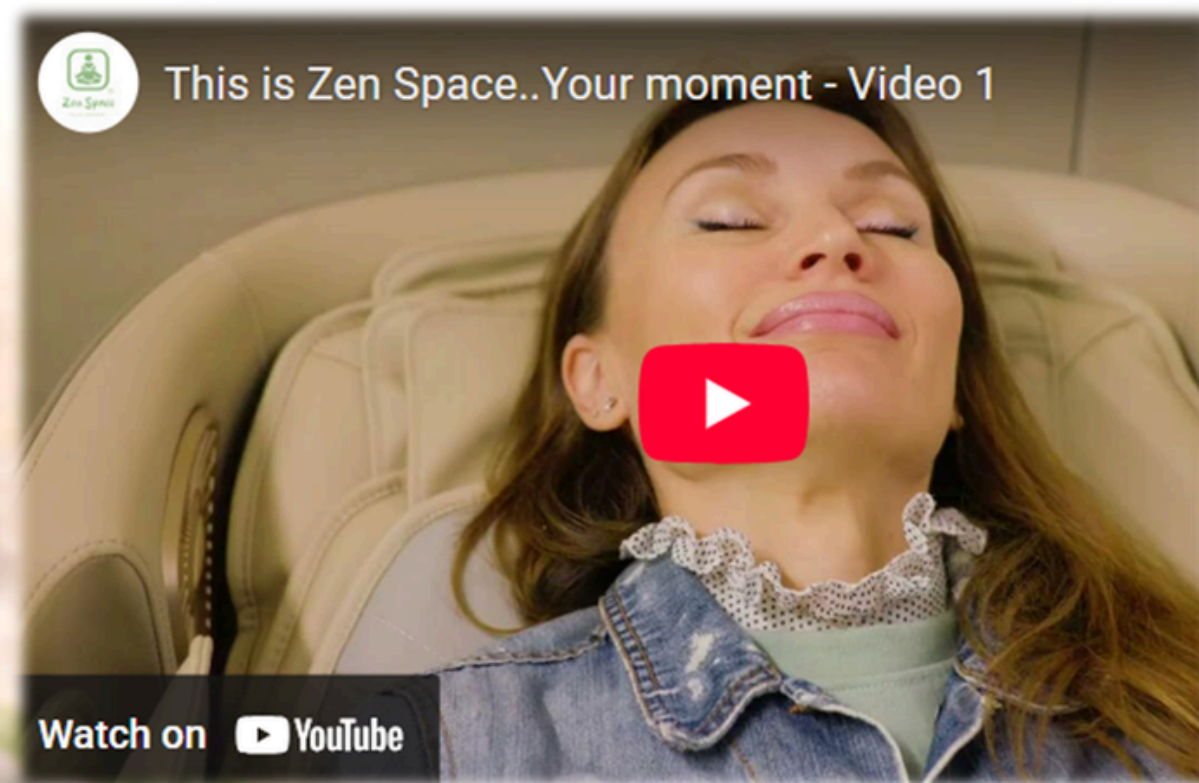
THE SOLUTION:

ZEN SPACE[®] RELAXATION PODS FOR HOTELS

1. Fully automated, soundproof wellness pod
2. 10 or 20 minutes' relaxation sessions
3. Image, sound and aroma therapy + shiatsu massage in a state-of-the-art massage chair.
4. Plug-and-play solution for hotel environments
5. Proven success with 3,000+ users in real environments and 100% customer satisfaction rate

Perfect for lobbies, executive lounges, wellness zones.

“We turn unused space (2.9 m² per pod) into a revenue-generating wellness experience that increases guest satisfaction.”



WHY ZEN SPACE® IS UNIQUE AND PERFECT FOR HOTELS?

Our Zen Space Pods deliver a premium, distilled relaxation experience



Full-Body Shiatsu
Massage



Fully Automated
User Experience



Privacy Feeling and
Sound-proof Pod



Zen Space
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Image, Sound &
Aroma Therapy



Certified Air
Exchange System



Rapid Sessions Format
10-20 Minutes



Scientifically
Proven
Techniques



Airports | Companies | Shopping Centres | Hotels |
Events | Healthcare | Government Entities



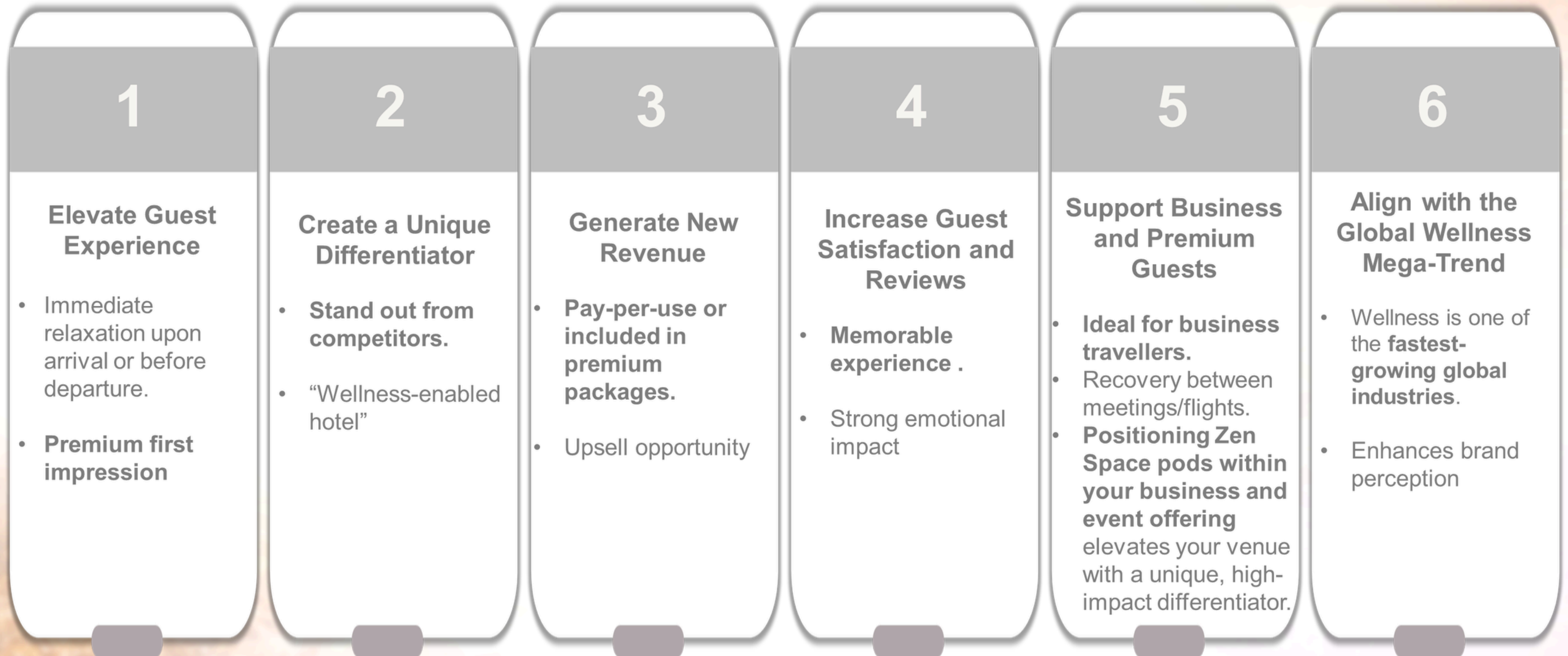
WHO FOUNDED ZEN SPACE®? BUILT BY EXPERIENCED ENTREPRENEURS

Built from deep experience in high-stress travel environments (airports & hospitality): Founded by Frederick and Blanka, Zen Space was born from deep, first-hand insight. After spending thousands of days in high-performance, high-stress environments across travel, hospitality and corporate sectors, they observed a clear gap: No place (airports, corporate offices, hotels, shopping centres, etc) offered an automated, private-feeling, efficient and scalable relaxation solution. Zen Space was specifically designed for modern and stressful crowded environments and was created to fill this gap.



WHY ZEN SPACE® BRINGS VALUE TO HOTELS?

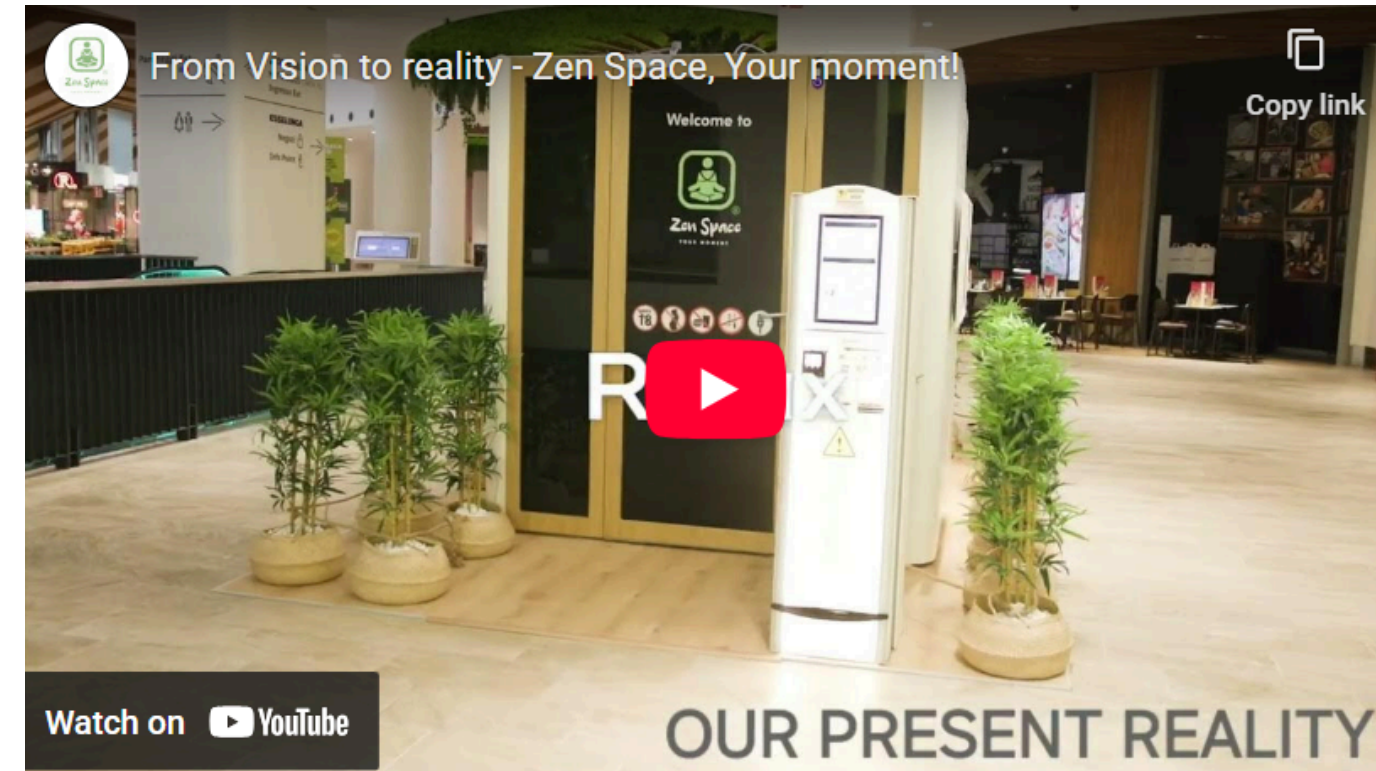
Zen Space delivers measurable value across customer experience, revenue, brand positioning, and operations



RESULT? Higher guest satisfaction + new revenue + stronger brand positioning!

REVOLUTIONIZING CUSTOMER EXPERIENCE: FROM VISION TO REALITY

In this video you are able to see our Company Vision and also our real cabins deployed in a live environment (Milan), as well as real guest experience and feedback.



FLEXIBLE BUSINESS MODELS TAILORED TO YOUR HOTEL



FLEXIBLE BUSINESS MODELS TAILORED TO YOUR HOTEL

Current production capacity: 10 cabins every 3 months (will grow as our company expands).

We offer both pay-per-use model and free-to-use model

1

Zen Space Operated

- Zen Space installs, operates and maintains
- Your company pays a set-up fee and monthly rent (discount when ordering more than 1 cabin)

2

Company Operated

- Zen Space install, company operates and maintains (minimum effort required and full support given by us)
- Faster deployment with scalable upside
- Your company pays a set-up fee and monthly rent (discount when ordering more than 1 cabin)

3

Fully tailored to your needs

- We can add customizable features to serve your need
- Zen Space provides technology & support
- Your company pays a set-up fee and monthly rent (discount when ordering more than 1 cabin)

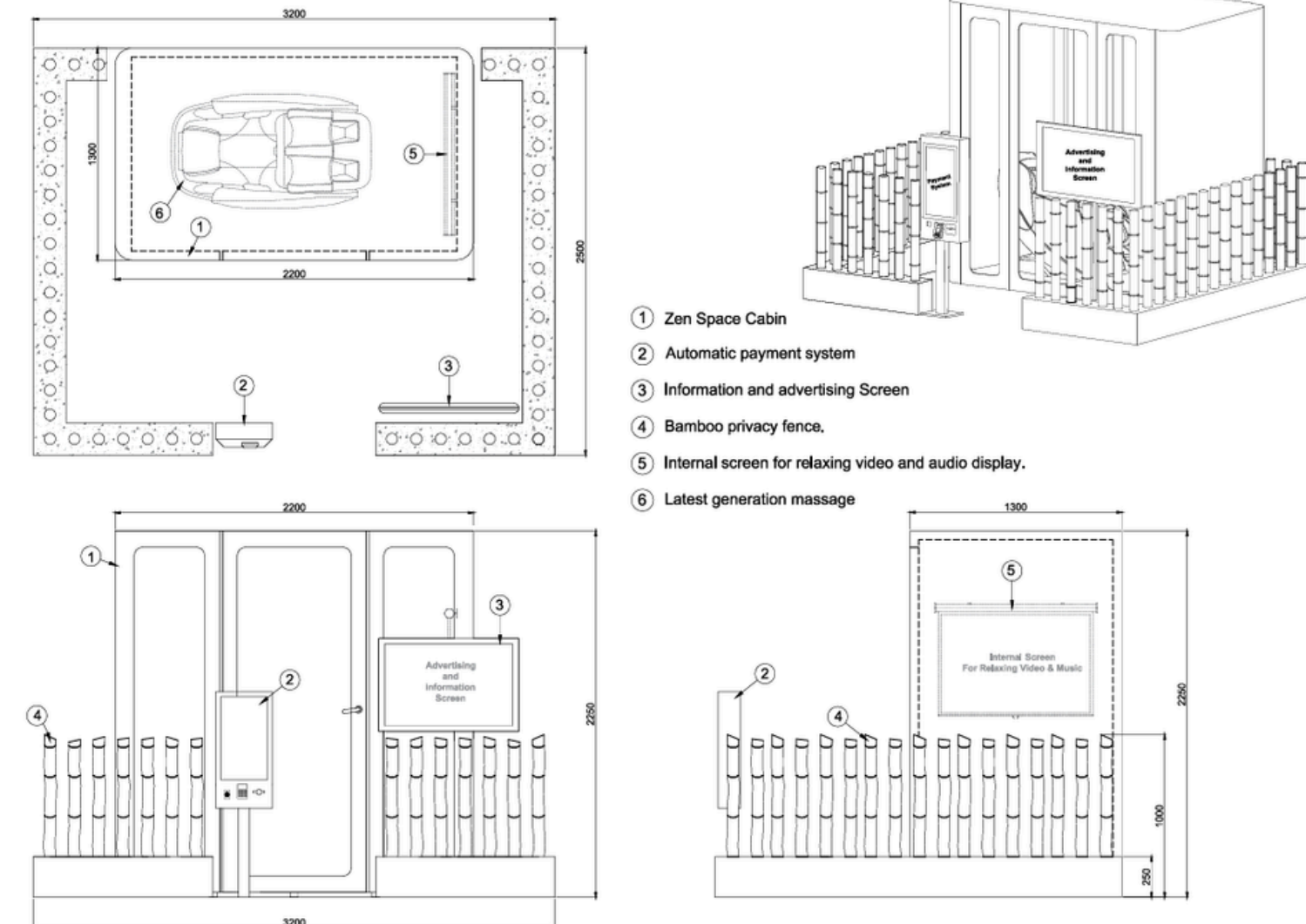
PILOT AVAILABLE: 1 cabin immediately available (from April 2026)

EFFORTLESS INSTALLATION

- Minimum space required: 2.9 m² per pod
- Power: standard electrical/industrial outlet
- Installation time: approximately 6 hours per pod
- Fully compliant with hotel safety standards
- Smaller footprint than a concierge desk and minimal operation burden
- Designed to integrate seamlessly into any hotels, shopping centre, airports, offices and infrastructures.

Ideal Hotel locations:

- Lobby
- Spa area
- Executive lounge
- Business centre



PROVEN TRACTION

Validated in Real Environments

- 3000+ users to date
- 100% customer satisfaction
- Installed in live commercial environments

Growing hotels, shopping centre, airports, media and corporate interest.

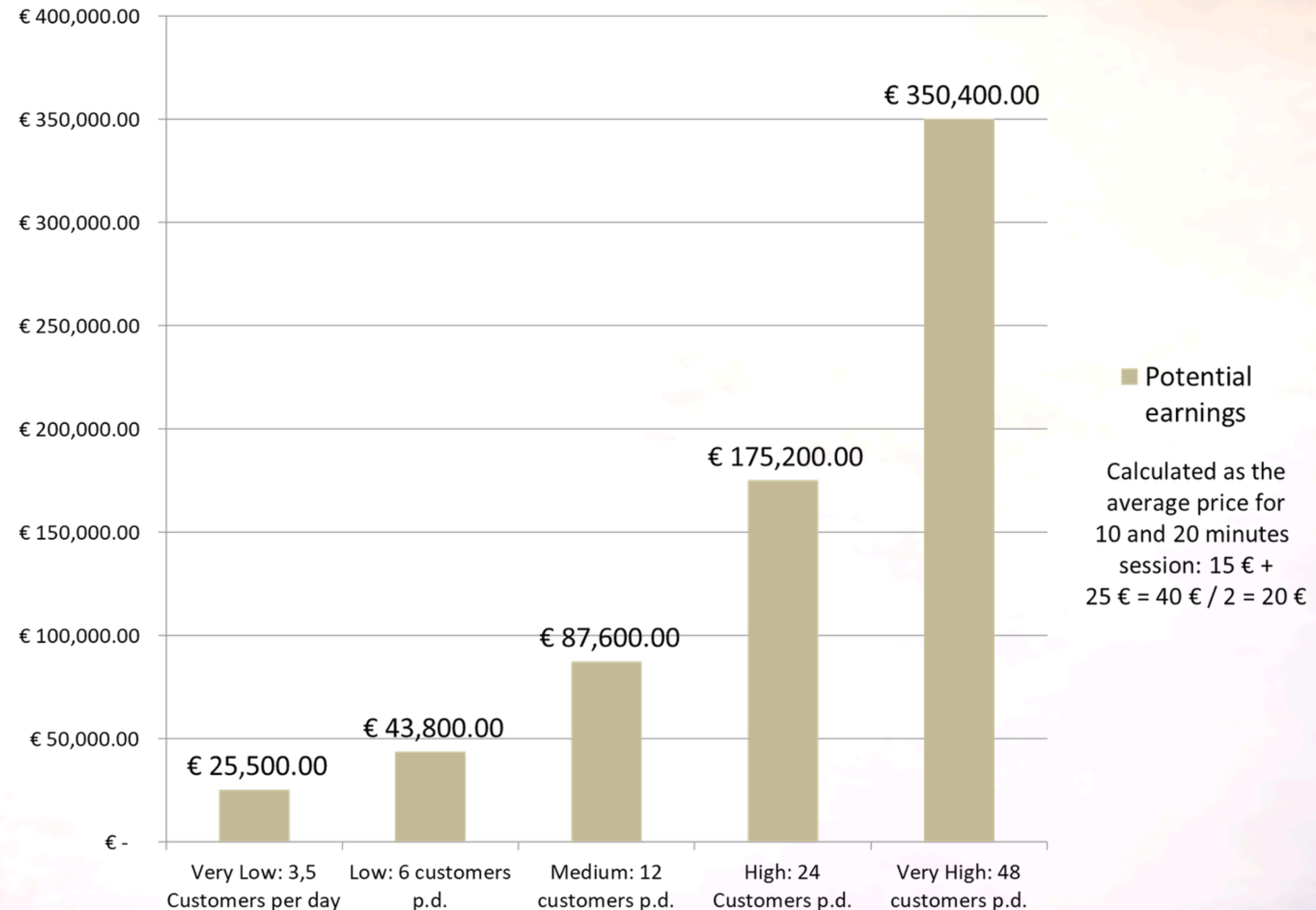


REVENUE POTENTIAL PER CABIN PER YEAR

BASED IN NUMBER OF USERS PER DAY

- Revenue scenarios based on real-world usage data for the price 15 EUR for 10mins and 25 EUR for 20 mins
- Benchmarked from a live commercial environment
- Potential yearly revenue per cabin/pod: €25K to €350K, or MORE.
- Final performance validated through pilot program.
- **High-margin, low-space revenue generator**

Potential earnings per cabin per year



CUSTOMER SURVEY AT OUR LAUNCHING SHOPPING CENTRE FROM 200 CUSTOMERS

REAL CUSTOMER DATA DEMONSTRATING HIGH SATISFACTION, REPEAT USAGE, AND INCREASED DWELL TIME — DIRECTLY TRANSFERABLE TO HOTEL GUESTS.

To understand the level of satisfaction, returning intentions and impact on the shopping centre where we placed our Zen Space pods, we have asked 200 of our customers the following questions, obtaining these very positive results:

1. Is this the first time using our Zen Space pods? **YES 70%** No 30%
2. From 1 to 5 how was your experience using our pods (5 being the top score and 1 being the lowest? **99% - 5** 1% - 4
3. Would you use our Zen Space cabins pods? **100% YES** 0% No
4. From 1 to 5, How did using our pods improved your experience at this shopping centre? 5 meaning a lot and 1 meaning not at all
- **90% Answered 5** - **5% Answered 4** and **5% Answered 3 YES**
5. Would you return to this shopping centre if they didn't have our Zen Space cabins? 30% said YES and **70% Said NO**
6. Do you feel by using our pods you were able to extend your time spent at this shopping centre, by relaxing in the middle of the noise and your shopping experience? **80% Said YES** and 20% said No



JOIN TODAY THE FUTURE OF HOTEL WELLNESS

We are ready to partner with you:

Zen Space removes risk for hotels through a fully supported pilot program that validates guest satisfaction, engagement, and incremental revenue — before any long-term commitment. With just 2.9 m² per pod, a plug-and-play setup, and full operational support, deployment can be live within weeks.

Let's schedule a short working session to identify the optimal location and pilot setup for your hotel.

Contact:
Frederick@ZenSpaceWorld.com

Phone or Whatsapp: +44 788 451 8246

A 1-minute video presentation from our Founder & CEO



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BRINGING TODAY THE FUTURE OF HOTEL WELLNESS



ANNEX: THE SCIENCE BEHIND

Scientific Evidence Supporting Zen Space's Impact

There are many scientific studies that proves the great mental and physical benefits of all elements used in our patented Zen Space pods: Sound-proof quiet space, Shiatsu massage, Image Therapy, Sound Therapy, Aroma Therapy. These are some of the main studies:

-A study in Psychosomatic Medicine (2016) demonstrated that stress-reduction techniques such as those offered in Zen Space helped lower heart rate and cortisol levels, alleviating travel-related anxiety and stress.

-A study published in Psychological Science (2013) found that relaxation techniques enhanced cognitive function and improved focus, enabling individuals to be more alert and engaged.

-A study in The Journal of Environmental Psychology (2012) demonstrated that nature-based environments improved mood and emotional well-being, with passengers reporting a more relaxed and positive state after experiencing nature visuals and sounds.

-Research published in Occupational Health Psychology (2015) confirmed that short relaxation breaks led to reduced mental fatigue, enhancing focus and performance, which would be beneficial for travellers navigating long journeys or airport delays.

-A study in Sleep Health (2017) indicated that relaxation techniques, including those offered in Zen Space, helped improve sleep quality and reduce fatigue, leading to greater energy levels for the day ahead.

-Research in Chronobiology International (2014) found that relaxation and stress reduction could help adjust the body's circadian rhythm, reducing jet lag symptoms and improving sleep patterns for travellers.

-A study published in Environmental Health and Preventive Medicine (2013) confirmed that exposure to nature-based environments (even digitally) reduced tension and stress, providing travellers with a sense of calm.

-A study in Journal of Airport Management (2019) found that passengers who were offered relaxation services, such as stress-relief cabins, reported higher levels of satisfaction and loyalty to the airport.

-A study in The Journal of Service Research (2016) found that airport amenities that enhance the passenger experience—such as our Zen Space cabins—can drive additional revenue streams while improving the overall perception of the airport.

-According to The Journal of Environmental Psychology (2010), exposure to calming environments and therapeutic massages significantly improved comfort and relaxation, leading to a more pleasant travel experience.

-A study published in Frontiers in Psychology (2017) found that people exposed to nature images and sounds reported higher levels of engagement, well-being, and life-satisfaction. The study highlighted the positive psychological benefits of nature exposure in people, real or digital.

-Research published in Sleep Medicine Reviews (2016) found that aromatherapy interventions, particularly with lavender, helped reduce sleep disturbances and fatigue in both clinical and non-clinical settings.

-A study published in The Journal of Alternative and Complementary Medicine (2013) found that aromatherapy scents significantly reduced anxiety levels in participants. Another study in The International Journal of Neuroscience (2006) showed that aromatherapy could help reduce stress levels, contributing to a more relaxed body and mind. How: Essential oils used in aromatherapy influence the limbic system (the part of the brain that controls emotions), helping to reduce cortisol levels and promote relaxation.

-A study published in the Journal of Alternative and Complementary Medicine (2005) found that participants who received shiatsu massage had reduced levels of cortisol and reported decreased anxiety and stress

-Research from the Journal of Traditional Chinese Medicine (2016) found that shiatsu massage can enhance circulation and stimulate the immune system, thus improving overall health and reducing the risk of illness.

