



Zen Space® for Health, Wellness & Recovery Venues

Turning recovery into measurable
member, client and patient value

Zen Space
YOUR MOMENT



www.ZenSpaceWorld.com

Modern Wellness and Care Journeys Still Leave a Recovery Gap



Busy schedules, overstimulation and physical fatigue reduce recovery quality



Members, clients and patients often need a short moment to reset, relax or recover



Most venues offer treatments, workouts or consultations — but not a compact, private recovery solution



This creates a gap in the experience and a missed premium-value opportunity



SPA



CLINIC



GYM

The Opportunity: Transform Downtime into Recovery Time



People already pause before or after workouts, appointments, treatments and wellness sessions.



Venues can convert that passive time into a premium guided recovery experience.



Zen Space adds value without requiring large space or complex staffing.



This creates a measurable new category of recovery-led service.



A Fully Automated Recovery Pod



Private-feeling, sound-isolated wellness pod



10–20 minute immersive recovery sessions



Full-body Shiatsu massage including reflexology, plus sound, image and aroma therapy



Fully automated and operationally simple



Patented Zen Space technology



Zen Space
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This is Zen Space..Your moment - Video 1



Watch on  YouTube

Designed Around Health, Wellness and Recovery Environments



Compact — 2.9 m² footprint



Fast — 10–20 minute sessions
fit naturally before or after training,
treatment or consultation



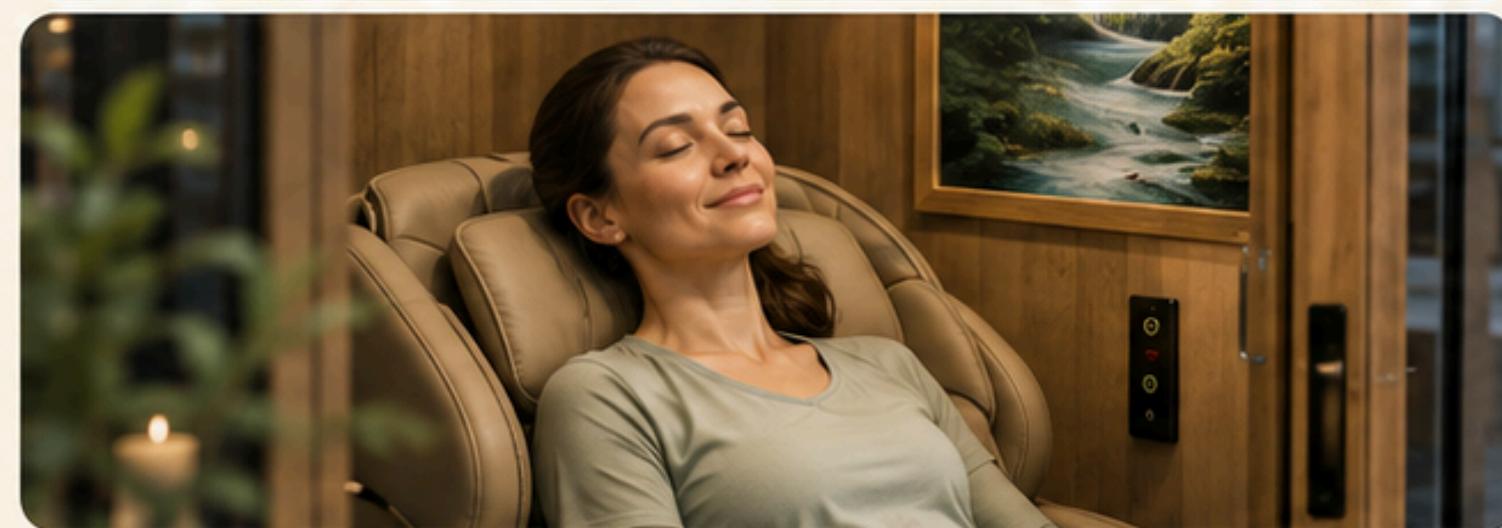
Simple — automated use,
minimal staffing burden



Premium — enhances perception of
care, innovation and experience quality



Measurable — usage, feedback
and revenue can be reviewed



A Customer Experience Upgrade with Commercial Upside



Member / client / patient satisfaction

Improves the overall recovery experience and increases perceived care quality.



Retention and repeat visits

Encourages members and clients to return and stay more engaged with the venue.



New ancillary revenue

Creates an additional income stream through short premium recovery sessions.



Service-package enhancement

Adds a valuable recovery layer to treatments, memberships and wellness programs.



Brand differentiation

Positions the venue as innovative, premium and recovery-focused.

A premium recovery offer that strengthens both the client experience and the commercial performance of the venue.



Validated in a Live Commercial Environment



3,000+ users



100% customer satisfaction



Live commercial environment



Real customer feedback



Strong transferability to health, wellness and recovery destinations

The concept has already been tested successfully with real paying users in a live commercial setting, demonstrating strong relevance for broader health, wellness and recovery environments.



Customer Feedback Shows Strong Demand for Recovery Spaces.

— Based on a survey of 200 customers



99%

—
rated the
experience 5/5



100%

—
said they would
use it again



80%

—
said it improved
their overall visit



70%

—
said it adds
meaningful value
to the venue
experience



100% Customer Satisfaction } Zen Space - Your...

- Did you like the
relaxing ambient with
the image, the relaxing
music?



Watch on  YouTube



Feedback comes from real Zen Space customer survey data
and is highly relevant to health, wellness and recovery destinations.

Recovery Spaces Can Influence Member, Client and Patient Behaviour

Wellbeing experiences can create measurable impact across the full health, wellness and recovery journey.



Better experience

can support stronger emotional connection and trust



Longer engagement

creates more opportunity for exploration, add-on services and deeper usage



Higher repeat visitation

helps strengthen retention and loyalty



A new category of value

Zen Space creates a premium experiential recovery offer that few venues currently provide



Wellbeing is no longer just a service add-on — it is a driver of retention, differentiation and venue value.



Ancillary Revenue Potential

Illustrative health, wellness and clinic scenarios based on a blended session mix and 300 operating days.

SCENARIO INPUTS

-  Session pricing
RM30 (10 mins) / RM60 (20 mins)
-  Pricing mix used
50% 10-min sessions +
50% 20-min sessions
-  Average revenue per session
RM45
-  Operating days
300 per year
-  Revenue shown per pod

1

CURRENT REFERENCE SCENARIO

 Users per pod per day **12**

 Sessions per year **3,600**

POTENTIAL ANNUAL
REVENUE PER POD

RM162,000 /year

2

STRONGER SCENARIO

 Users per pod per day **18**

 Sessions per year **5,400**

POTENTIAL ANNUAL
REVENUE PER POD

RM243,000 /year

3

UPPER SCENARIO

 Users per pod per day **28**

 Sessions per year **8,400**

POTENTIAL ANNUAL
REVENUE PER POD

RM378,000 /year



Figures are illustrative scenarios based on usage assumptions.

Actual performance varies by venue type, traffic, pricing, guest/member profile, positioning and operating model.



Simple to Deploy. Easy to Operate.

Zen Space pods are designed for effortless integration and smooth day-to-day operation.



Compact 2.9 m² footprint

Minimal space required, maximum experience delivered.



Standard electrical supply

Connects to a standard power outlet.



Approx. 6-hour installation per pod

Quick and efficient installation with minimal disruption.



Plug-and-play setup

Delivered ready to use.



Maintenance provided by Zen Space

We take care of maintenance and servicing for you.



Easy to integrate

Fits naturally into gyms, wellness centres, clinics or recovery spaces.



Minimal effort. Maximum impact.



Zero hassle
for your team



Fully supported
every step of the way



Designed to enhance
client experience and value



Flexible Commercial Models

A low-friction structure to test, measure and scale recovery value.



1

12-Month Trial Model

- Venue hosts the pod as part of its premium recovery experience
- Zen Space provides pod, installation, maintenance and support
- Usage, feedback and commercial performance are reviewed during the 12-month period



2

Continue / Expand After 12 Months

- If successful, the venue can continue the cabin under an agreed ongoing arrangement
- Option to add more pods or additional sites
- Sessions can be included in memberships, treatment packages or recovery plans



3

No-Risk Exit Option

- If the model is not the right fit after the trial, Zen Space removes the cabin free of charge
- Simple exit, minimal operational burden for the venue
- Clear decision point after the review period



Trial



Review



Continue / Expand
or Remove Free of Charge



Flexible structures designed to match each venue's business model and client journey.

Why This Is the Right Time for Health, Wellness & Recovery Venues



1. Experience is now a key competitive differentiator



2. Recovery and wellbeing are becoming central to fitness, health and care journeys



3. Venues need new ways to differentiate without heavy staffing or space requirements



4. Zen Space offers a measurable, low-footprint way to test a premium new recovery category



A measurable way to introduce a premium recovery experience category.

A 12-Month Recovery Pilot

Start with one or more pods, measure real member, client or patient response, then decide whether to extend or scale.



1. Fully Supported Launch

Zen Space supports planning, installation and go-live.



2. Usage and Satisfaction Tracking

Monitor session usage, customer feedback and adoption.



3. Commercial and Operational Review

Assess revenue potential, performance and day-to-day fit.



4. Clear Decision Point After 12 Months

Review results and decide whether to extend, scale or conclude.



5. No Need to Commit Long-Term Before Results Are Proven

A low-risk way to test a premium recovery offer before wider rollout.



Pods available for pilot launch



Let's Launch a 12-Month Recovery Pilot



Zen Space removes long-term risk by offering a fully supported pilot that validates satisfaction, usage, operational fit and commercial value before any wider rollout.



Low risk, high insight

Test real demand and usage without long-term commitment.



Measure what matters

Track satisfaction, usage, operational fit and commercial response.



Quick to deploy

Plug-and-play setup with minimal disruption to venue operations.



Enhance experience

Give members, clients and patients a moment to recover, relax and reset.



Support ancillary revenue

Unlock a new premium recovery service and revenue stream.



Fully supported by Zen Space

We manage installation, operations, maintenance and reporting.



Let's schedule a short working session

to identify the ideal location and pilot setup for your centre.



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A 1-minute video from our Founder & CEO



Bringing the Future of Automated Recovery to Your Venue



A practical step toward stronger recovery,
better experience and measurable venue value.

Thank you



®

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Scientific Evidence Supporting Zen Space's Impact

There are many scientific studies that prove the great mental and physical benefits of the elements used in our patented Zen Space cabins: sound-proof quiet space, Shiatsu massage, nature imagery, sound therapy and aroma therapy.

	Psychosomatic Medicine (2016)	Stress-reduction techniques used in relaxation spaces lowered heart rate and cortisol levels.
	Journal of Environmental Psychology (2012)	Nature-based environments improved mood and emotional well-being.
	Frontiers in Psychology (2017)	Short relaxation breaks reduce mental fatigue and enhance focus and performance.
	Journal of Bodywork & Movement Therapies (2021)	Massage therapy reduces muscle tension and supports physical recovery.
	Environment International (2014)	Exposure to nature imagery reduces stress and increases feelings of calm.
	International Journal of Neuroscience (2006)	Aromatherapy (e.g. lavender) reduces anxiety and improves relaxation.
	Complementary Therapies in Medicine (2013)	Multisensory relaxation interventions improve well-being and reduce perceived stress.
	Traditional Chinese Medicine (2016)	Shiatsu massage improves circulation and supports the immune system.
	Journal of Air Transport Management (2018)	Better passenger comfort environments increase satisfaction and loyalty at airports.
	Journal of Retailing and Consumer Services (2018)	Wellness and relaxation amenities increase dwell time and spend in retail and leisure venues.



CLINIC

Supports patient relaxation, reduces stress and enhances treatment experience.



GYM & FITNESS

Aids muscular recovery, reduces tension and supports performance and member satisfaction.



WELLNESS CENTRE

Enhances relaxation, promotes mental clarity and deeper overall well-being.



Backed by Science. Built for Real Recovery Environments.

Zen Space is designed to deliver measurable recovery, stronger wellbeing and better outcomes in health, fitness and wellness venues.